



**Australian Government**  
**Department of Health**

# **Practice Incentives Program Quality Improvement Incentive Who do I ask?**

# I've got questions about the Practice Incentives Program Quality Improvement Incentive, who do I ask?

Lots of questions about Practice Incentives Program (PIP) Quality Improvement (QI) are answered here [PIP QI FAQ](#).

Your **local PHN** can also answer questions about PIP QI such as:

- Guidelines
- PIP Eligible Data Set
- The ten Improvement Measures
- Data Governance Framework
- Quality improvement activities
- Your eligibility for a PIP QI payment

## **PHN contact details**

The [PHN website](#) has the contact details of your local PHN contact.

The **Department of Human Services** can also answer questions about PIP QI such as:

- Applying for the PIP and the PIP QI
- Registering on HPOS
- PIP practice identifier
- Linking your HPOS account to your practice profile to enable you to manage your practice details online
- How payments are calculated and the Standardised Whole Patient Equivalent (SWPE) value
- Practice obligations and the Annual Confirmation Statement
- Review of decisions about your status or PIP payment

## **Department of Human Services contact details**

Email: [pip@humanservices.gov.au](mailto:pip@humanservices.gov.au)

Phone: 1800 222 032