

Generally Speaking

Information for Gold Coast general practices

ISSUE: November 2017

www.healthygc.com.au



A great deal of work is underway at Gold Coast Health to address the issues of fragmented and incomplete communications between healthcare providers to avoid patient harm. This is supported by an overall campaign that emphasises the importance of effective communication.

Clinical handover formalises the transfer of responsibility and accountability for the care of a patient, and with this in mind Gold Coast Health launched the 'Pass the Baton' campaign in August 2017 to promote the significance of an effective clinical handover in the delivery of safe, high quality and patient-centred care.

As with sports relay teams, handover is critical in health and every team member has their own job to do. Handovers can dictate how well patients are transferred from one department, team or service to the next. When handovers are managed well, there is seamless transition in transfers, discharges, referrals, shift-to-shift handovers and escalation of deteriorating patients.



In the upcoming months Gold Coast Health will focus on key episodes of handover starting with a focus on the patients discharge to the community. Discharges from a Gold Coast Health service requires timely, accurate transfer of patient's information to patients/consumers, GPs and other health professionals to ensure continuity of care and reduce risk of rebound admissions.

Documented and structured clinical handover processes are in place at Gold Coast Health to ensure reliable and effective clinical handover occurs. The development of the TrakDS system for reporting compliance with completing discharge summaries within expected time frames is another tool helping to make a real difference to the completion and distribution of discharge summaries .

In early November Gold Coast Health will 'Pass the Baton' to the community by promoting the association and links between the health service and our community's general practices, aged care facilities and other organisations. The goal of this exercise is to ensure we're working together to achieve effective transfer of responsibility and accountability for patient care.

Invitation for GPs to join a workgroup to assist with developing better models of care

As a GP, do you have an interest in back pain, uncomplicated pregnancy, developmental delay in childhood (excluding behavioural disturbance), COPD or palliative care/end of life?

Gold Coast Health, Gold Coast Primary Health Network and General Practice Gold Coast invites you to come along to one of our multidisciplinary working groups next month, to provide advice on better models of care between acute and primary care services to improve patient care. GPs will be remunerated for their time. Dates are as follows:

- November 14: Back pain
- November 16: Uncomplicated pregnancy
- November 21: Developmental delay in childhood (excl. behavioural disturbance)
- November 23: COPD
- November 28: Palliative care/end of life

If you would like to attend one or more more of these workshops, please email: EA@gcphn.com.au with your practice name and workshop of interest. Other workshops will occur throughout 2018.

IN THIS ISSUE

GP Communiqué	2	Practice Support	5
World COPD Day	2	Immunisation	6
General Practice Liaison Unit	3	Aged Care	6
Mental Health/AOD	4	General news	6
Digital Health	4	Job opportunities	7
Cancer Screening	4	Events	8

Supporting GPs and General Practice
GPGC
Healthy General Practice Healthy Gold Coast

phn
GOLD COAST

An Australian Government Initiative



Dr David Rowlands
Gold Coast Primary Health
Network (GCPHN) Board Chair

As we head into the final months of the year, our activities and work show no signs of slowing down. During November, we have lots of events and opportunities for GPs and general practice staff, including partnering with

Gold Coast Health in a series of multidisciplinary working groups to develop agreed models of care in key clinical areas for both General Practice and the HHS, and several professional events for GPs, practice managers, practice nurses and reception staff. We encourage all of you to take advantage of these events before the year comes to a close. More information is available at www.healthycg.com.au/ProfessionalEvents

COPD Awareness Day is fast approaching on the 15 November and GCPHN can assist your practice in managing COPD patients through use of CAT4 (Clinical Audit Tool). If you are interested, please see further details in the World COPD Day article below.

The Pass the Baton campaign from Gold Coast Health is underway and will soon spread into the primary care sector via general practices, aged care facilities and other organisations. This exercise aims to highlight the importance of effective transitions of care between clinicians, ensuring we are all working together to achieve effective transfer of responsibility and accountability for patient care.

GCPHN hosted a Get Set for the Games workshop at the end of October and this was well-received by participants (including myself), who found the information most valuable in understanding how the Games will affect their usual operations and how to plan for it. Practices are encouraged to familiarise themselves with up-to-date Commonwealth Games information and ensure GPs are subscribed to the GP Bulletin, which will have regular updates as information comes to light: www.healthycg.com.au/GPsignup

I am also pleased to report that GPs have started using the QLD Provider Portal, which provides access to public hospital information including appointment records, test results, treatment and discharge summaries and medication details. Feedback has been positive so far and GPs are encouraged to register for access and to report any feedback to Gold Coast Health.



Dr Lisa Beecham
General Practice Gold Coast
(GPGC) Board Chair

There are some exciting times ahead for the Gold Coast Health community. GPGC is proudly partnering with GCPHN and the GCHHS in conjunction with several other key stakeholders to establish and run the Integrated Care

Alliance group to oversee a comprehensive integrated health approach to helping innovate patient care here on the Gold Coast. We aim to be part of this World Class Health System, but we need input from the whole health community here on the Coast. Over the next few months there will be opportunities to get involved with committees and working groups set up with the aim to drive innovative change. These workgroups are rolling out in 5 areas to start with. (See page 1) Often in General Practice things are thrust upon us but this is a great chance to develop from the ground up innovative ways of delivering better outcomes for our patients and staff who work in health Care, so look out for these advertised positions and come along.

GPGC is holding an Education and Networking event on Saturday 11 November at GCPHN offices with updates on Being the Doctor's Doctor, Cervical screening, Travel medicine and skin cancer diagnostic challenges. Come along and learn in a relaxed environment.

Lastly don't forget to come along to GPGC's AGM on Friday 1 December at the Arts Centre starting at 6:30pm. All members should have received their email with details on this and submitting any motions and nominations. The formal part of the AGM should be quite short and then we have a guest speaker Rachel Syers who is a writer and journalist speaking.

We will be having drinks and canapes, and it is also an opportunity for members to let GPGC know what they want us to deliver for 2018 and beyond. Any feedback or questions please email admin@gpgc.com.au

Getting set for the Commonwealth Games

On Tuesday 24 October, the Get Set for the Commonwealth Games travel advice workshop was held at GCPHN. The Get Set for the Games team spoke to participants about the temporary challenges and impact the 2018 Games could have on local businesses, what it means for staff and customers, as well as advice on how to develop a customised Travel Action Plan to cope with these changes.

You can visit getsetforthegames.com/events or contact 1800 531 585 or business@getset2018.com



World COPD Day - 15 November 2017

World COPD Day is approaching us on 15 November this year. The Lung Foundation Australia is encouraging both patient and health professional communities to hold an event or activity to raise awareness of the disease, the symptoms, risks and treatment. You can register your event on their website: www.worldcopdday.lungfoundation.com.au

Gold Coast PHN provides support to practices interested in focusing on their COPD patients. COPD is offered as one of the

Tier 3 topics. For further information please contact your practice support officer, or email practicesupport@gcphn.com.au or visit [https://www.healthycg.com.au/Our-Work/Practice-Support-\(General-Practice\).aspx](https://www.healthycg.com.au/Our-Work/Practice-Support-(General-Practice).aspx)

COPD resources can be found here <https://www.healthycg.com.au/Resources/Chronic-Conditions/Respiratory-Resources.aspx>



The General Practice Liaison Unit is based at the Gold Coast University Hospital and supported by Gold Coast Health and Gold Coast Primary Health Network. The unit is tasked with improving patient care by facilitating and strengthening healthcare integration between Gold Coast hospitals and primary care providers. To contact: GCGPLU@health.qld.gov.au

QLD Health Provider Portal

Better connecting GPs and public hospitals

A reminder that GPs can now register for read only access to Queensland Health Provider Portal (HPP) providing them to view public hospital information including appointment records, radiology and laboratory results, treatment and discharge summaries, and demographic and medication details of their patients. Register for access to the HPP here: <https://www.health.qld.gov.au/clinical-practice/database-tools/health-provider-portal>

A GP's experience

Dr Michael Pearcy from On the Park General Practice is one of the GPs who has begun using the HPP and reported to Gold Coast Health (GCH) that he has found his experience with the portal extremely useful.

"I've found it invaluable for finding missing information on the hospital files of my patients. In fact I used it again this morning to find a stress-ECHO result," said Michael.



Dr Michael Pearcy
On the Park General Practice

Dr Pearcy also noted that the initial registration is made easy if you log-in via your Google account (if you have one). "If you do it this way, you can then get an access code by SMS and you're straight into the HPP."

Michael did mention that the only downside he experienced was that the system can time-out if you stay inactive for too long, so to keep this in mind when using the system.

Remember, you can register for access to the HPP here: <https://www.health.qld.gov.au/clinical-practice/database-tools/health-provider-portal>

Free Interpreting Service for GPs and medical specialists

GPs and approved Medical Specialists can access the Free Interpreting Service through TIS National when delivering Medicare rebateable services in private practice to anyone with a Medicare card. Nursing and practice support staff working with practitioners registered with TIS National can also access the service using the same client code. Working with professional interpreters is essential to ensuring medical practitioners are able to communicate effectively with their patients and are protected from professional risk.

The service is available 24 hours a day, every day of the year. Hard copies of TIS resources are available through your Gold Coast Primary Health Network Practice Support Officer or email: practicesupport@gcphn.com.au. For more information contact TIS National Language Policy Liaison team on tis.lpl@border.gov.au or by calling 1300 575 847.

More info: <https://healthygc.com.au/Free-Interpreting-Service>

B.strong Program provides training opportunities

Menzies School of Health Research is delivering the Queensland Government funded Brief Intervention Training Program (B.Strong) over 2017-2019 to health professionals in 16 QLD Hospital and Health Services (HHS), who work with Aboriginal and Torres Strait Islander clients.

B.strong program targets:

- smoking cessation
- nutrition
- physical activity

Health professionals in HHSs, Government, NGO and community-controlled health services will receive up-to-date smoking cessation, nutrition and physical activity brief intervention training through a one-day face-to-face workshop and six online modules and a trainee kit including practitioner and client resources.



For more information please visit: <https://healthygc.com.au/BstrongWorkshop>

Research project for the treatment of stuttering in adults > 18 years

Gold Coast Health and Griffith University Speech Pathology are conducting a research project entitled "**Intensive Smooth Speech for adults who stutter: A Phase I trial of a distributed group model conducted by speech pathologists and students**".

The project team are currently looking for potential participants who are **over 18 years and have a stutter**. Participants will attend an intensive group program across five (5) full days of treatment, distributed across three (3) consecutive days, then a 7 – 10 day break, then a further two (2) consecutive days.

Treatment is provided by a qualified speech pathologist plus speech pathology students at Gold Coast University Hospital at no

cost to the participant (for Medicare eligible patients).

Dates of the next treatment group are:

- 10th – 12th January 2018 AND
- 22nd – 23rd January 2018

How do I get more information?

If you are interested in finding out more about the study or discussing the project in more detail, please contact Jenny on 07 5668 5969 or Marie on 07 5668 6985 or Jennifer.Smith6@health.qld.gov.au

Exploring use and management of opioids in primary care

Exploring use and management of opioids in primary care Prescription drug abuse is a rising problem in Australia and pharmaceutical drugs have been the most frequent contributors to overdose deaths. Australia's Annual Overdose Report 2017 highlights that accidental overdose from opioids continues to overshadow accidental overdose from other types of drugs. Proactive management in general practice is key to reducing the harm experienced by patients. From February 2018 medications containing codeine will become prescription only and these changes will directly impact on general practice.

Over the coming months GCPHN will provide information to GPs about these changes. A specific event will be held in February giving GPs the opportunity to discuss key areas of concern in relation to opioid dependence and withdrawal with Gold Coast Hospital and Health Service (HHS) addiction specialists and the implementation of changes with Queensland Pharmacy Guild.

Managing changes to access OTC codeine

In December 2016, the Therapeutic Goods Administration (TGA) made the decision that medications containing codeine such as Panadeine, Nurofen Plus and some cold and flu tablets will only be available with a prescription from 1 February 2018.

Codeine's rescheduling is an important opportunity for all Australians to start a conversation about how to best manage and treat pain. The new Script Wise website seeks to provide some key resources around starting this conversation. To find out more visit <http://www.scriptwise.org.au/codeine/>

Cancer Screening

Renewal of the National Cervical Screening Program will be implemented in December

The Renewal of the National Cervical Screening Program will be implemented on 1 December 2017.

The two-yearly Pap test for women aged 18 to 69 will change to a five yearly human papillomavirus (HPV) test for women aged 25 to 74. Women will be due for the first Cervical Screening Test two years after their last Pap test. The changes include:

- women will be invited when they are due to participate via the National Cancer Screening Register
- the Pap smear will be replaced with the more accurate Cervical Screening Test
- the time between tests will change from two to five years
- the age at which screening starts will increase from 18 years to 25 years
- women aged 70 to 74 years will be invited to have an exit test.

Women of any age who have symptoms such as unusual bleeding, discharge and pain should see their health care professional immediately. HPV vaccinated women still require cervical screening as the HPV vaccine does not protect against all the types of HPV that cause cervical cancer.

Until the renewed National Cervical Screening Program is implemented, women aged between 18 and 69 years who have ever been sexually active should continue to have a Pap test when due. Read more here:

<https://healthygc.com.au/Resources/Population-Health/Cancer.aspx#9696>

My Health Record security recommendations

We all understand the importance of health prevention activities – it is much better to avoid illness than have to cure it. It's just the same with information technology (IT) – it is much better to secure your IT rather than deal with the consequences of not having done so. There are a number of things we can do to help secure the health information we handle, and at the same time help to protect against reputational and financial loss associated with cyber security threats.

The Australian Digital Health Agency recommendations:

- use antivirus and firewall software (such as an internet security suite) – and enable automatic updates
- use password protection for all devices (e.g. computers, tablets and mobile phones)
- back up your data regularly to a removable storage device which is stored separately from your computer
- don't open suspicious email attachments, and don't click on links within an email (type the address into your internet browser window instead)
- be aware of the latest online scams – review information on the Stay Smart Online website Stay Smart Online and subscribe to the alert service to receive regular updates.

For more tips and information visit:

<https://healthygc.com.au/MHRSecurityRecommendations>



OAIC My Health Record Privacy Resources

The Office of the Australian Information Commissioner (OAIC) have published new resources to assist healthcare providers understand their privacy obligations under the My Health Record system.

You can find a list of these resources here:

<https://healthygc.com.au/OAICPrivacyResources>

FOR FURTHER DIGITAL HEALTH INFORMATION

www.healthygc.com.au/digitalhealth

Change of ABN or entity name for practices reminder

If your practice ownership, ABN or entity name changes and you have a contract or agreement in place with GCPHN, please ensure you contact your practice support officer or email practicesupport@gcphn.com.au

My Health for Life templates now available online

The My health for Life program works with GPs and other health professionals to provide patients with a personalised program or activity to help them take manageable steps to get their health on track.

The My Health for Life referral templates are now available online here: <https://healthygc.com.au/Resources/Population-Health/Prevention.aspx#11445> or under the Referrals tab > Non Gold Coast Health Referrals



Hepatitis C TEST CURE LIVE campaign

Hepatitis Australia would like to inform you about a new awareness campaign called Test Cure Live. The campaign aims to raise awareness about new treatments for chronic hepatitis C and motivate people to speak to their doctor about testing and cure.

The target audience is English speaking men and women over 50. Test Cure Live campaign messages in your area through radio, print, and social media.

If you would like to support the Test Cure Live campaign by promoting the campaign messages directly to patients and displaying posters within your surgery, or you would like more information please contact

Wendy Anderson via email wendy@hepatitisaustralia.com



Practice Tips

1 RACGP PLAN (Planning, Learning and Need)

In the 2017-2019 triennium, the RACGP have increased focus on reflective learning practices. As a result, the QI & CPD program has introduced a compulsory component where GPs will now self identify areas of learning and needs based on their own priorities and the needs of their patients and community.

Part of GPs requirement to meet the plan is to analyse your own practice data. An easy method in which to do this is to use the CAT4 Tool which includes an RACGP PLAN report. If you already have access to CAT 4 you can use the CAT4 Roadmap (View Chapter 9), for an easy step by step guide to find this. If you do not have access to CAT4 please email practicesupport@gcphn.com.au

The RACGP Clinical Indicators can also aid GPs to complete the RACGP PLAN by giving examples of possible audits that can take place. You can view the Clinical Indicators on our website: [https://www.healthygc.com.au/Resources/Practice-Support/Data-Management-\(Clinical-Audit-Tools-CAT\).aspx#10311](https://www.healthygc.com.au/Resources/Practice-Support/Data-Management-(Clinical-Audit-Tools-CAT).aspx#10311)

2 Quarterly data reports available

Gold Coast PHN circulates quarterly data reports to practices submitting data using CAT Plus software and participating in Tiers 2. This is part of GCPHN's quality improvement initiatives and provides participating practices with valuable insight into their data quality and the health of their practice population.

Participating practices should have now received their October Data Reports on Diabetes. In case you missed it, be sure to check out this sample report on our website <https://www.healthygc.com.au/CAT>. The second page includes handy tips and more information on managing diabetes in practice. These reports are generated using CAT Plus which GCPHN can provide free to practices with compatible software. If you have not received one, please contact your Practice Support Officer or head to healthygc.com.au for more information.

If you have received your Diabetes Data Report, please remember to provide us with feedback <https://www.surveymonkey.com/r/KK7SY6W>

3 Interested in participating in focused activities to improve patient outcomes?

Are you currently involved with GCPHN Practice Support at a Tier 1 or 2 level, but are looking for more focused support? If so, your practice could become a Tier 3 Level practice. Tier 3 practices continue to receive access to Cat Plus, and as an addition, receive assistance from their practice support officer to identify and implement targeted process and system improvements from a data quality and patient outcomes perspective. Areas of focus include accreditation (first time accredited), diabetes, prevention, CKD, COPD and CHD. For more information please contact your practice support officer or email practicesupport@gcphn.com.au

Immunisation

Gold Coast Primary Health Network Area				
Notifiable diseases	September 2017	September (5 Yr Mean)	YTD 2017	Total for 2016
Vaccine Preventable				
Measles	-	-	3	-
Pertussis*	8	19	106	269
Rubella	-	-	-	-
Influenza (Lab confirmed)	1201	373	5414	2353
Mumps	-	<3	6	7
Varicella	86	67	716	976
Bloodborne				
Hepatitis B (Newly Acquired)	-	<3	3	4
Hepatitis B (Unspecified)	7	9	73	122
Hepatitis C	11	20	167	288
Gastrointestinal				
Campylobacter	46	43	562	710
Cryptosporidiosis	<3	9	102	228
Hepatitis A (All)	-	-	<3	9
Rotavirus	25	15	146	98
Salmonellosis (All)	22	23	374	506
Sexually transmitted				
Chlamydia (All Forms)	200	220	2442	3007
Gonorrhoea (All Forms)	33	26	515	607
Syphilis (Infectious <2yr dur)	7	5	89	47
Arboviral disease				
Ross River Virus	4	10	112	108
Barmah Forest Virus*	<3	<3	18	12
Other diseases				
Q Fever	-	<3	5	10
Legionella	<3	<3	4	3
Meningococcal (Invasive)	<3	<3	6	4
Pneumococcal (Invasive)	<3	<3	28	22

* Caution should be used when making historical comparisons of BFV cases due to the high number of false positive notifications related to a commercial serology kit. # Caution should be used when interpreting Pertussis notifications due to changes in notification criteria in 2013. Data Extracted Sept 8 2017 Qld Health NCOS database

For immunisation advice contact:
Gold Coast Public Health Unit
P: 07 5667 3200
F: 07 5667 3281
gcphucdc@health.qld.gov.au

Using AIR online

The Australian Immunisation Register (AIR) online website has updated the 'Identify Individual' section. Providers are now able to edit or add encounters online. If you would like assistance in recording and updating encounters, please see the information sheet 'How to submit and update an encounter' <https://www.healthyc.com.au/Resources/Population-Health/Immunisation.aspx#9425>

In addition to adding or editing encounters, and instantly looking up a patient's immunisation history, practices are also able to request a variety of reports through AIR. One report essential to supporting the timely vaccination of all patients, is the 10A Due/Overdue practice report. This report includes all patients overdue for immunisation, linked to your practice by last MBS item billed and can be set up to automatically generate monthly. Visit <https://www.healthyc.com.au/Resources/Population-Health/Immunisation.aspx#9425> for an information sheet on how to request and receive this report.

If your practice would like assistance setting up access, training in how to use AIR online, or help in requesting the overdue report, please contact Melanie Forsyth on 5612 5459.

All AIR resources are located on our website under Immunisation > Resources > Data Management.

New project officer



Gold Coast Primary Health GCPHN would like to welcome Melanie Forsyth as the new project officer for Immunisation and Cancer Screening.

Melanie is full-time and is contactable on 5612 5459 or via email on melanief@gcphn.com.au

Aged Care

Specialist palliative care advisory line hours

Decision Assist's specialist palliative care advisory line has changed its hours to 9am – 8pm (AEST), seven days a week. This service is available to general practice and aged care staff seeking advice from palliative care specialists.

Call the Decision Assist specialist palliative care advisory service on 1300 668 908.

Advance Care Planning Australia provides a general advance care planning advisory service on 1300 208 582. This service operates Monday to Friday from 9am – 5pm (AEST).



General News



Reminder about Australian Charter of Healthcare Rights

Everyone who is seeking or receiving care in the Australian health system has certain rights and responsibilities regarding that care. These are described in the Australian Charter of Healthcare Rights. The rights included in the Charter relate to access, safety, respect, communication, participation, privacy and comment.

The Australian Charter of Healthcare Rights is available to everyone in the healthcare system and allows patients, consumers, families, carers and healthcare providers to share an understanding of the rights and responsibilities associated with health care.

You view the charter and print copies for your practice here: <https://www.healthyc.com.au/Community/Useful-Consumer-Information.aspx>



Robina Village Medical Centre seeking VR GP

VR GP wanted at Robina Village Medical Centre

- part time position
- flexible with hours to suit
- friendly team consisting of two GP's, admin staff and RN support
- our practice is 18 months old with a rapidly growing clientele
- modern, well equipped 2 bed treatment room

Contact: Janine on 07 5593 1266 or practicemanager@rvmc.net.au

Tweed Health for Everyone seeking VR GP

VR GP wanted at Tweed Health for Everyone

- full or part time
- state of the art facilities
- stimulating work environment
- located in the beautiful Tweed coast in two locations.

Successful applicant can expect career structures and training pathways, with a focus on team orientation and professional development.

Contact: Alana Flohr on 07 5589 7555 or alana.flohr@thesc.com.au

Cornerstone Medical Centre seeking practice nurse

Practice nurse (full time) wanted at centre located in Tweed Heads.

Experience in the following would be an added bonus:

- childhood immunisations, wound care, triage, recalls, stock ordering, cold chain management, assisting in minor procedures, (Skin and MonaLisa) chronic disease management, health assessments, care plans, ECGs, spirometry, ear syringe, etc.

Contact: Terence on 07 5536 5058 or

terence@cornerstonemedicalcentre.com.au

Mudgeeraba Family Medical Centre seeking GP

GP wanted at Mudgeeraba Family Medical Centre

- full time/ part time
- DSW in place Mixed Billing Practice.
- excellent staff and RN.
- long establishment within shopping centre
- excellent earning potential

Contact: Terence on 07 5522 8166 or admin@mudgeefmc.com.au

Eastbrooke Family Clinic seeking Head Nurse

Burleigh Waters clinic is seeking an experienced and motivated Head Nurse (RN) to join their team. Essential criteria:

- current nurse registration
- previous general practice experience of at least three years
- experience in chronic disease management
- ability to motivate and empower people and teams
- ability to rapidly build rapport with staff and patients
- exceptional interpersonal and communication skills
- excellent time management skills
- desirable criteria:
- experience with Best Practice
- previous experience managing staff

Contact: Ann Gray on 5568 6000 or

pm.burleighwaters@eastbrookemedical.com.au

Robina Bulk Billing Medical seeking Senior Reception Coordinator

Senior Reception Coordinator who has a positive and can do attitude needed asap.

- must have minimum of two years experience
- working with Best Practice would be an advantage

Contact: Tracy on 55788848 or email resume to

practice.manager@robinamedicalcentre.com.au

Medical Receptionist at Tedder Avenue Medical Practice

An experienced medical receptionist is required in Main Beach

- Must have experience in Medical Director and PracSoft.
- Shifts available for Monday's & Tuesday's.
- Friendly team of staff & doctors to work with.
- The successful applicant should have an enthusiastic approach to customer service and a sense of humour.
- Should be able to work independently.

Contact: Jas on 0468 760 907 or

practicemanager@teddermedical.com.au

Robina 7 Day Doctors seeking VR GP

GP wanted at Robina 7 Day Doctors clinic

- full time/ part time VR GP
- DWS available
- flexible working hours
- 70 -75% paid
- great team and a happy practice.

Contact: practice on 07 5580 8070 / 07 5580 8983 or

robina7daydoctorsacupuncture@gmail.com

Aspire Medical Centre seeking VR GP

- 70% of billings, negotiable
- Bulk-billing practice
- Easily accessible and free on-site parking
- Full time nursing support
- Chempro Chemist adjacent to practice
- The ideal candidate would have experience in chronic disease management
- Skin medicine would also be advantageous
- Saturday morning availability would be preferably
- Flexible days and hours & fantastic support staff
- Non-DWS area. Practice offers online bookings via Health Engine

Contact: Dr Waseem Ahmed on 07 5597 2323 or

drwahmed@hotmail.com

In Brief

QLD Youth Cancer Service seeking GP feedback

The Queensland Youth Cancer Service wants to hear from health professionals who have provided, or are interested in providing cancer care to adolescents and young adults (AYAs) aged 15-25 years in Queensland. They are reviewing how the acute and primary health teams provide support throughout the AYAs cancer care journey and would like to understand how they could do this better, in order to provide a more equitable and transparent service. Find out more:

<https://www.healthyc.com.au/Youth-Cancer-Service>

GPGC Networking and Education Day

Saturday 11 November 2017, 8.30am - 3pm | Robina

Gold Coast General Practice (GPGC) is hosting a networking and education event on Saturday 11 November at Gold Coast Primary Health Network. This will be an excellent chance to catch up with colleagues, find out the latest information on providing medical services to other doctors and being a doctor's doctor. Find out more: <http://healthyc.com.au/GPGC-Networking-Education-Day>

PEPA palliative approach workshops for GPs

Wednesday 15 November 2017, 5.30pm arrival | Robina

GPs are invited to an interactive Palliative Care Workshop, which will cover topics surrounding end of life care, including key strategies for communicating with patients and families. This will be facilitated by clinicians with extensive palliative care experience. More: <https://healthyc.com.au/PEPA-GP-Workshop>

Clinical trial participants wanted

Griffith university is seeking participants for a groundbreaking clinical trial for sore throats. For more information or to find out if you are eligible to participate in the trial please call 07 5552 7260 or 0419 132 206 or via clinicaltrialunit@griffith.edu.au.

More: <https://healthcheck.griffith.edu.au/we-want-you-for-a-groundbreaking-clinical-trial-for-sore-throats/>

Place a free job notification

To place your listing on the HealthyGC website. Go to www.healthyc.com.au/professionaljobs (Listing also included in Generally Speaking.)

Alternatively email communications@gcphn.com.au

Word Count: 75 words **Layout:** Dot points

What's On

Gold Coast Primary Health Network does not endorse any events listed below that are provided by external agencies. Details are provided for information to practices and patients. Full details available at www.healthycg.com.au/events



PLEASE NOTE:

Events organised/supported by Gold Coast Primary Health Network (GCPHN) for practices are highlighted in the blue boxes. Details are available at:

www.healthycg.com.au/professionalevents

Nov 11 2017

GCPHN Professional Event

GPGC Networking and Education Day

This will be an excellent chance to catch up with colleagues, find out the latest information on providing medical services to other doctors and being a doctor's doctor.

Nov 15 2017

GCPHN Professional Event

PEPA palliative approach workshops for GPs

GPs are invited to an interactive Palliative Care Workshop, which will cover topics surrounding end of life care, including key strategies for communicating with patients and families. This will be facilitated by clinicians with extensive palliative care experience.

Nov 15 2017

Navigating Disability Housing in the NDIS Context: Using SDA & SIL to drive innovation

Nov 18 2017

Balance and Falls Prevention in Ageing PHN North Coast: Women's Health Conference

Nov 20 2017

DESMOND: Free education workshop for people living with type 2 diabetes

Wesley Mission: Suicide Prevention Workshop

Nov 21 2017

GCPHN Professional Event

'Why Wounds Won't Heal' Practice Nurse and GP Forum

Practice nurses and GPs are invited to this forum where topics covered include: the importance of effective wound care, correct assessment of wounds and how and why wounds won't heal.

Nov 22 2017

White Ribbon Day Breakfast

Optimal Health Program

Nov 23 2017

Queensland Cardiovascular Research Network

Nov 30 - Dec 1

Beating Burnout in Nursing

Nov 30 - Dec 1

Ausmed Education: Nursing Children Conference

Dec 1 2017

GCPHN Professional Event

GPGC Annual General Meeting

The AGM is the key means by which Members have the opportunity to raise issues, concerns or questions regarding our performance.

Dec 5 2017

GCPHN Professional Event

B.strong Brief Intervention Workshop

From 2017 to 2019, the B.strong Brief Intervention Training Program will give Queensland's Aboriginal and Torres Strait Islander health and community workforce knowledge, skills and tools to provide brief interventions to promote healthy changes to their clients. Training will be provided across Queensland in all Hospital and Health Service areas.

Dec 29 2017

Speed Psychiatry in your Practice: What is Psychiatry to General Practice?

www.healthycg.com.au/events



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phn
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An Australian Government Initiative

Supporting GPs and General Practice
GPGC
Healthy General Practice Healthy Gold Coast

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