



Gold Coast Primary Health Network

STRATEGIC PLAN 2017 – 2022

BUILDING 1 WORLD CLASS HEALTH SYSTEM
FOR THE GOLD COAST

phn
GOLD COAST

An Australian Government Initiative

Characteristics



'BUILDING

1

WORLD CLASS HEALTH SYSTEM FOR THE GOLD COAST'



CHARACTERISTICS

OUTCOMES

- Population health approach
- High performing primary care
- People stay healthy and closer to home
- Equitable
- Data driven
- Evidence based

EXPERIENCE

- Integrated and coordinated
- Person centred
- Engaged population
- Participatory health care
- Team based care
- Quality and safe care
- Engaged clinical leadership

VALUE

- Financially sustainable
- Cost effective
- Focus on what adds value and minimises waste

Improve **COORDINATION** of care to ensure patients receive the **RIGHT CARE** in the **RIGHT PLACE** at the **RIGHT TIME**, by the **RIGHT PERSON**.

Increase **EFFICIENCY and EFFECTIVENESS** of medical services, particularly for those at risk of poor health outcomes

Actively **ENGAGE GENERAL PRACTICE and OTHER STAKEHOLDERS** to facilitate improvement in our local health systems

Operate as a **HIGH PERFORMING, EFFICIENT and ACCOUNTABLE** organisation



HEALTH SERVICE STRATEGIES

- Developing a comprehensive, high performing primary health care sector
- Integrating and coordinating services by developing innovative models of care with Gold Coast Health and other partners
- Fostering participatory health
- Developing the primary care workforce

ENABLING STRATEGIES

- Providing leadership and influence (healthcare and broader social determinants of health)
- Establishing efficient, accountable and effective governance and commissioning systems
- Developing digital health and ICT infrastructure
- Providing analytics and health intelligence

Values

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SUSTAINABLE

Efficient, Effective, Viable



COLLABORATIVE

Partnerships, Integrated, Engaged



INNOVATIVE

Flexible, Pioneering, Evolutionary



INFLUENTIAL

Visible, Valued, Courageous



EVIDENCE-BASED

Research, Documenting, Transparent



ACCOUNTABLE

Respect, Responsible, Outcomes



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Reduction in potentially preventable hospitalisations



Self-reported accessibility to timely care



Self reported patient health, wellbeing and satisfaction



Enhanced skills and knowledge through evidenced based education and training

STRATEGIC FRAMEWORK HEADLINE INDICATORS



Self-reported workforce job satisfaction



Health cost per capita



Data accuracy and integrity



General practices qualifying for Quality Improvement Practice Incentive Payment (PIP)



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“Building one world class health system for the Gold Coast.”

Primary Care Gold Coast (ABN 47152953092), trading as the Gold Coast Primary Health Network.

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