

93% of CAC members agreed with the goal set by GCPHN that “Every Gold Coast PIR participant with scope for eligibility for an NDIS package receives sufficient support from PIR to apply for the best package possible.”

After discussing the GCPHN strategy for transitioning PIR to NDIS, CAC members noted their agreement with the individual strategies and provided feedback.



CAC MEMBERS PROVIDED ADDITIONAL FEEDBACK AROUND THE GCPHN STRATEGY FOR TRANSITIONING PEOPLE FROM PIR TO THE NDIS

-  Refine documentation to be less wordy, simplify language, use pictures
-  Consider varying learning styles and abilities
-  Case management (individual support) is key to achieving successful outcomes
-  Adding the Charter of Healthcare Rights to participant & facilitator folders
-  Inclusion of carers and guardians where possible

CAC members also raised concerns that people who are not in PIR and wish to apply to NDIS will not have the same level of support to apply. In addition, CAC members queried what support would be available if people are not found eligible for NDIS. It was noted this concern has been raised with the Commonwealth.

MEMBERS THAT AGREE OR STRONGLY AGREE	86%	93%	93%	86%
STRATEGY	PROVIDING PEOPLE WITH A PERSONAL JOURNEY FOLDER TO KEEP THEIR NDIS DOCUMENTATION IN	ASSISTING PEOPLE TO ACCESS THEIR MEDICAL RECORDS RELATED TO HOSPITALISATIONS	FUNDING ACCESS OF ASSESSMENTS FOR PEOPLE AS PART OF THEIR APPLICATIONS	PROVIDING TRAINING & RESOURCES TO PIR FACILITATORS & PARTICIPANTS TO SUPPORT THEIR APPLICATION TO THE NDIS

100% of members agreed it was a good idea to have an Integrated Care Alliance (the Alliance) on the Gold Coast

100% of members said the Alliance should include consumer representation

In addition to GP, nurse, specialist, community care provider and consumer, CAC members felt the Alliance could also include:

- Additional consumer or a carer
- Allied health professionals (pharmacist, social worker, psychologist or wellbeing specialist)
- QLD Health Clinical Excellence Division
- Local government
- Coal face representatives, ie: practicing GPs, support workers
- Private providers



FEEDBACK FROM CAC MEMBERS IN RELATION TO THE ALLIANCE INCLUDED:

- + Diversity of representatives and ideas are vital for success
- + Two consumer representatives should be included
- + Wellbeing and holistic health of the individual is key for meaningful integration
- + Map and consider barriers posed through out of pocket and gap payments, impact the most vulnerable
- + Carers and guardians are often key coordinators of care
- + Clinicians are often not afforded the time to stop and work together to truly collaborate, major barrier
- + Providers and supports beyond 'health' are important care supports for people who are socially isolated

THE MAJORITY OF CAC MEMBERS AGREE OR STRONGLY AGREE WITH THE KEY FEATURES PROPOSED FOR THE ALLIANCE

