



An Australian Government Initiative

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Page content updated 15/10/2019



Care with Compassion - Melanie Scott RN

I am a Registered Nurse with over 30 years experience, and I provide a comprehensive assessment and care planning service for people in the community in the areas of health and social care. Advocating for my clients to ensure they receive the care and support they require to remain living independently in their own homes.

I have extensive experience working in the public, private and NGO sector as a nurse and clinical manager, including community care. With the ability to navigate the systems of care in the community, I provide guidance and support to my clients to assist them in obtaining the most appropriate care for their individual needs at the time and place of their choice.

Services provided:

- Comprehensive health assessment.
- Patient Advocacy.
- Communication with GP/Specialist.
- Liason with ACAT, Care providers and other service providers.
- Assistance with referrals.
- Nursing care, wound care, palliative care.

* Promoting client directed care with the involvement of family and friends.

Letter from a client in Northern NSW.

"I suffer with a chronic lung disease and have recently deteriorated to the extent that it has become difficult for my wife to care for me at home on her own. My wife and I made numerous enquiries regarding obtaining assistance to care for me in our own home, but unfortunately our enquiries were to no avail.

Whilst wondering how we would manage alone, we were fortunate enough to meet Melanie Scott, who is a highly qualified and experienced health professional. Melanie's knowledge of the type and extent of assistance available and how to go about accessing this assistance was nothing short of amazing. Within two weeks of meeting Melanie, I had been granted a high dependency health package, which is of enormous assistance to both my wife and I, both physically and emotionally. Because of this support, we are now able to look to the future more confidently and with much less anxiety.

Melanie has the unique ability to communicate efficiently with health professionals and government organisations alike, as well as being able to interact compassionately and effectively with people who have found themselves in a difficult position to which they are still struggling to adjust. Melanie's professionalism, knowledge and compassion are second to none and I cannot recommend her highly enough to anyone in a similar position to myself. She has been a godsend."

Our Programs

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Our Events

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Attached Documents

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Listing created: 16/08/2017

Listing last updated: 11/02/2019

Help improve our website

Did you find what you were looking for today?:

We appreciate your feedback and thank -you for taking the time to help improve our website. Please use the form below to provide comments about your experience on our site today.

Name*:

E-mail*:

Phone Number:

Feedback message:

NOTE: This will be sent to our website coordinator to make improvements to our website not the above organisation.

My aim is to support clients in making informed decisions regarding their health and social care needs, and I look forward to working with you in the future. - Melanie

Do you require?

- *Services to remain living at home*
- *Assistance in arranging care for a loved one*
- *Help to plan your future needs*
- *A voice to advocate for you*
- *Nursing or Home care services*
- *Welfare checks*
- *Someone to visit Dr / Dentist with you*
- *Help with arranging services*
- *Request for ACAT assessment*
- *Referral to community care organisation*
- *In home or Centre respite organising*

If so I am here for you !

NB: Costs depend on service required.

Contact

Details

Phone: 0404 948 079

Fax: -

Email: melanie_scott@cheerful.com

Address

We provide mobile services

Opening Hours

Service available 24 hours a day 365 days a year

Notes on public holiday hours:

Fees & Charges

Please enquire for details
Bulk billing is not available

Services Provided

Aged Care

Aged Care Friendly

Home Visits

Adult Rehabilitation

Adult Disability Services

In Home Care and Support- Personal Care, Domestic Services, Social Support.

Health Practitioners

-

Service Age Criteria

-

Referrals

-

Spoken Languages

English

Target Groups

General Public

Elderly

Tagged [Registered Nurse](#), [Nursing](#), [Home Care](#), [Home Assistance](#)

Categorised under [Community Services - Carer Support](#), [Community Services - Home Support - Nursing](#), [Community Services - Palliative Care](#)

Our Location

Gold Coast Primary Health Network would like to acknowledge the traditional custodians of the Gold Coast and surrounding areas, the Yugambeh, Yuggera and Bundjalung peoples.

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